



Vicki's normal working hours are:
Monday and Wednesday full day
Tuesday afternoon
Thursday morning.

With forward planning, after school
meetings can always be arranged.



Phone: (01252) 835440 Email: info@frimley.surrey.sch.uk
Fax: (01252) 834947 Website: www.frimley.surrey.sch.uk
Address: Frimley Church of England, Junior School,
Frimley Green Road Frimley Green, Camberley, Surrey, GU16 6ND



FAMILY LINK WORKER AT FRIMLEY



Vicki Conway joined the Frimley team as
our Family Link Worker in January 2022.

The role involves working with families
to help ensure that children are
successful in school, happy and secure.
Vicki worked in another school for seven
years, starting as an LSA but then
predominantly as a trained ELSA. Prior
to having her own family, Vicki was
trained and worked as a paediatric
dietitian in the NHS. Vicki is a trained
Youth Mental Health First Aider. She has
also recently received training on the
subject of emotion based school
avoidance.



Parents /carers and staff at school can ask for help and support. I may therefore contact you if school staff have asked me to. Parents and carers can contact me by;

Email: familylinkworker@Frimley.Surrey.sch.uk

Telephone: 01252 835440

Or hand this form into the school office marked "private" and addressed to "Family Link Worker"

Name:

Telephone number:

Child's name:

Child's Class:

Message:

WHAT IS A FAMILY LINK WORKER?

A FLW works holistically and effectively with parents in ways that will improve their child's well-being. They offer a non-judgemental listening ear to families, recognising their concerns and barriers to current systems. They work with families and the school to enable children and young people to have full access to educational opportunities and overcome the barriers to learning. A FLW is able to provide relevant information about and access to appropriate support services and opportunities that enable parents to support their child in the most appropriate way. They are able to plan, offer and deliver parenting support.

I am here to support Frimley families with a range of issues that can affect both children and their family. These may include difficulties with attendance, happiness in school or helping parents with their children's emotions and behaviour. With a collaborative approach we can explore the difficulties your child or family are experiencing and together try to find the best way forward.

Areas of support include:

- Acting as a friendly and accessible link between you and the school.
- Supporting families reacting to change, such as illness, separation or bereavement.
- Offering guidance with emotional and behavioural issues.
- Helping parents/carers who may need support with issues impacting family life.

I may not always have the answers but am always ready to listen and will sign post you to relevant services that could help. Examples of services I have links with:

- ✦ Surrey Heath Family Centre
- ✦ Other School Family Link Workers
- ✦ Surrey Family Information Service
- ✦ Education Safeguarding Team
- ✦ Camberley Besom
- ✦ School Nurse Team
- ✦ School Mental Health Support Team
- ✦ Your Sanctuary
- ✦ Surrey Young Carers
- ✦ Active Surrey
- ✦ Surrey Branch of National Autistic Society
- ✦ Family Voice Surrey